MAY 2000

JIN COMMUNITY UPDATE

A report to the criminal justice community on issues of common interest Vol. 1, No. 7

Summary Offender Profile

Work has begun on the Summary Offender Profile (SOP), as part of the continuing efforts of the criminal justice community to realize the objectives of the JIN Integration Blueprint. The Justice Information Committee voted unanimously to initiate work on a demonstration level project of the SOP.

A multi-agency steering committee convened a two-day planning session in mid-April, the results of which are being documented in a project plan. The effort is being lead by state justice partners with assistance from IBM Criminal Justice Practice and SEARCH Group, Inc. System Specialist Bob Marx facilitated the two-day session.

The intent is to demonstrate SOP functionality to various user groups, attract support, and provide the basis for funding requests in the 2001-2003 biennium. Keep watching the *JIN Community Update* for details as they are made available.

JIN Conference

The Justice Information Committee and the Washington State Law and Justice Advisory Council (WSLJC) have approved a proposal to convene JIN Conference 2000. Keep Watching the *JIN Community Update* for details as they are made available.

JIC Changes Meeting time and Days

During the last JIC Meeting, the committee decided to change the regularly scheduled meeting to the second Thursday of every other month at 10:00 a.m. in the DIS Boardroom. The next scheduled meeting will be on June 8.

Washington Association of Sheriffs and Police Chiefs (WASPC) Updates Web Site

WASPC has just updated its web site at http://www.waspc.org with a new look and more information about the work of the association and its members.

New members of the CJIA Executive Committee

Commander Robert Lopez, with the Washington State Patrol, Gerry McDougall with the Department of Licensing, and Lockheed Reader with the Office of the Attorney General are the newest members of the CJIA

Next JIC Meeting: Thursday, June 8 at 10:00 a.m. DIS Boardroom Forum Building 605 – 11th Ave SE in Olympia

Next CJIA Executive Committee Meeting: 10:00 a.m. May 16 DIS Boardroom Executive Committee. Commander Lopez replaces Captain John Broome who recently retired from the patrol. Gerry McDougall assumes a position previously held by Mike Bieker and Lockheed Reader assumes the position previously held by Bob LaMoria on behalf of the justice community.

JIN Presence Among Stakeholder Groups

JIN Coordinator Dennis Hausman continues to crisscross the state on behalf of the justice community. So far this year, he has made presentations to the Law, Justice and Safety councils in Spokane, Clarke, Skagit, Lewis, Cowlitz, Mason, Jefferson and Whatcom counties. He also met with the information technology directors of Clark, Skagit, Cowlitz and Whatcom counties and the city of Spokane.

Features

The JIN Community Update is an information digest for the state's criminal justice community. While it will continue to provide an ataglance source of information, from time to time it will also carry longer features.

This edition features a profile on OMNI, the wireless long arm of the law in Thurston County, and a story of ingenuity, dedication and powerful technology in the life of a man who could not speak for himself:

OMNI Launch

The Department of Corrections received funding to begin development of the new Offender Management Network Information (OMNI) system. OMNI will replace the Offender Based Tracking System (OBTS) and provide improved business information for the Department through the year 2015.

IBM Global Services was awarded the contract and the official "kickoff" ceremony occurred on November 30, 1999. The new OMNI Center, located at 406 Legion Way SE in Olympia, was dedicated and began full operation on December 16, 1999. Oversight for this project is provided by the OMNI Steering Committee, chaired by Executive Sponsor Secretary Joe Lehman.

OMNI is state of the art technology and currently is the largest software development project initiated by the State of Washington in the last three years. The overall objective of the new system is to replace the existing tracking system with a corrections management system that supports the operations of the Department. Objectives of the new system address basic needs of users and shortcomings of the current system. They focus on the need to support users in the performance of their duties. The following objectives are not prioritized, and all are considered essential to the success of the new system:

Support Management Decisions with System Data
 Department management and staff require the ability to collect, sort,

analyze, and report on data on a near-real time basis.

• <u>Create a Well Structured and Flexible System that is Simple to Maintain</u>

The system design will incorporate modern development, administration, and maintenance tools to ensure that system changes are easily made and documented.

• Facilitate Corrections Operations with the System

The system will support its users in the performance of their duties and not be an administrative burden.

♦ Create a User Friendly System

Use of the system will be interactive and will not require users to memorize a significant amount of information (e.g. codes and screen numbers).

♦ Implement a Reliable System

The system will maximize the amount of time it is available for use on a 24- hour, seven days-a-week basis. It will be available to users statewide, throughout the Department and in the community.

♦ Provide Response Times that Enable real-time Decision Making, Even in Peak Hours

The system will provide needed information quickly enough to be used as a decision-making tool.

♦ *Improve Data Integrity*

The design must be easy to maintain, repair, and modify, reducing the effort required to make enhancements to the system and improving users ability to access data in the format they desire.

♦ *Reduce Reliance on Hard-Copy Documents*

The system will assist the Department in minimizing the amount of paper that is sent between offices and other agencies and/or stored for future access.

Provide the Ability to Trace Changes to System Data

The system will record when, how, and by whom system data was entered, deleted, or changed and what the entry, deletion or changes entailed.

♦ Enhance Access to External Systems

There is a need within the Department to access information being collected by other agencies and organizations.

- Provide External Stakeholders Better Access to System Data
 Currently, the Department provides information to more than 15 other agencies or entities. A standard interface that provides data as a service would improve these interfaces and would reduce the cost to provide data in different formats.
- Migrate to the New System in an Incremented and Controlled Manner
 The system will be designed and planned to ensure that there is little
 or no negative impact on operations as system changes are being
 implemented.

A key tactic the Department will employ to help ensure the success of this project is "significant user involvement in design, development, and implementation." Line staff will be used in the software tailoring and design efforts. These participants will work with IBM to define software procedures that can directly support the activities of line staff.

Automated Fingerprint System Speaks for Injured Man Who Cannot

Becky Minor, supervisor of the Tenprint Support Unit and the Missing and Unidentified Persons Unit of the Washington State Patrol had just arrived home from work when she received a call from Tacoma Police Radio Communications asking for her assistance in identifying an unknown subject.

Upon returning the officer's call, Becky learned that there was a subject who was unconscious and in serious condition at Capital Medical Center, and would probably be airlifted to Harborview Medical Center. The Olympia Police Department was assisting with the case, and together with hospital staff the officers were anxious to identify the subject so that they could contact a family member.

Becky returned to her office for the equipment that she would need to fingerprint the injured person, then met Evergreen State College police and Olympia Police officers at the hospital, where they had accompanied the subject to the intensive care unit.

With the assistance of an Evergreen College Police officer, Becky fingerprinted the injured man, then she returned to her office to query the state's new Automated Fingerprint Identification System (AFIS). Within minutes, AFIS scoured a comprehensive fingerprint database and the results quickly identified the unconscious person.

Using Becky's AFIS identification, officers quickly located and contacted the suspect's mother, who told them that her son had suffered a head injury when he was a child and was mentally disabled. With the mother en route to see her son in the hospital, Becky was finally able to return home after a long day.

It is rare when a fingerprint unit is called to a hospital to help identify a living person, and extremely satisfying when the outcome makes a difference in people's lives. This story underscores the often-untold stories of dedicated public servants like Becky Miner, and how increasingly powerful technology resources—like the AFIS system—help law enforcement professionals solve tough problems.

Related News

Cerulean's PacketCluster Patrol Arms Thurston County Police With Wireless Real-Time Crime-Fighting Information Business Wire (03/21/00)

Cerulean Technology's PacketCluster Patrol will be used by the Thurston County Department of Communications (CAPCOM) to provide its officers with instant access to critical information managed by the Washington State Patrol. This real-time information will allow the officers to more efficiently and safely respond to emergency calls. With the software on their patrol car laptops, officers can immediately access information from the Thurston County computer aided dispatch system, the Washington State Patrol ACCESS system, and several national, state, and local databases.

Cerulean has partnered with AT&T to provide CAPCOM with AT&T Wireless cellular digital packet data. With the technology, officers' laptops are linked directly to the department's local area network, allowing the department to save the money and time normally required to create a new radio frequency infrastructure. Previously, officers from seven law enforcement agencies and 18 fire departments would be forced to wait several minutes while a dispatcher accessed the needed information; instant access to criminal information increases an officer's safety and effectiveness while on patrol.

Wireless computing technology provided by Cerulean streamlines communication between officers and dispatchers, which means dispatchers now have more time to assist and properly route emergency calls while monitoring law enforcement activity to ensure safety in the field. Cerulean's technology, which is encrypted, allows officers to obtain information and receive back up without the knowledge of suspects, which was previously hard to do.